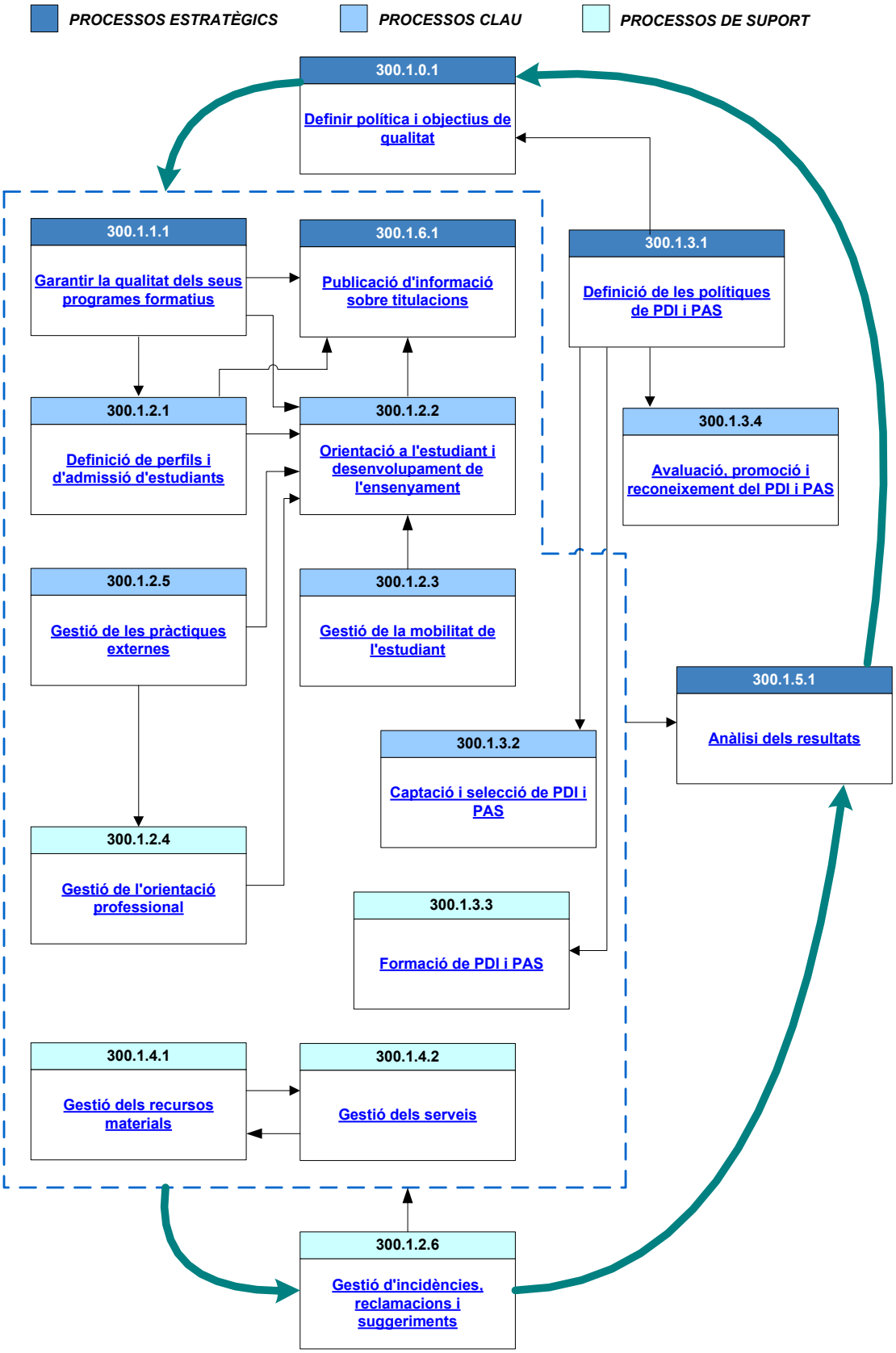MAPA DE PROCESSOS DE L'EPSC